



STATE BANK OF SIKKIM

(A Government of Sikkim Undertaking)

Registered Office & Head Office: Gangtok, NH 10,

Gangtok-737101, Sikkim, India. Telephone: +913592-202465

Website: www.statebankofsikkim.com email: info@statebankofsikkim.com

RFP Reference Number: SBS/GTK/HO/54/2023/542

REQUEST FOR PROPOSAL (RFP)
FOR
SELECTION OF CORE BANKING SOLUTION AND ALLIED
APPLICATIONS

Request for Proposal (RFP) for Core Banking Solution and Allied Applications for State Bank of Sikkim

Disclaimer:

Any information contained in this Request for Proposal (**RFP**) or information provided to the Bidder/s in any form by or on behalf of the "State Bank of Sikkim" (**SBS**) is meant only for the purpose of submitting of the proposal by the Bidder/s and the said information can't be used against the Bank for any other purpose.

This RFP is to invite proposals from applicant/s qualified to submit the Bid/s ("Bidder/s") and the RFP or the proposal submitted is not to be construed as an agreement in any manner or form. The same is to be treated only as an offer to the Bank by the Bidder/s. RFP is to provide the Bidder/s with information to assist the formulation of their proposals but it may not contain all the information the Bidder/s may require.

The information contained in the RFP may be subject to update or amended by the Bank. The Bank reserves the right to change, modify, add or alter any or all of the provisions of this RFP and/ or the bidding process, without assigning any reasons, whatsoever. Any information contained in this RFP document will be superseded by any written information on the same subject made available to all recipients by the bank.

"State Bank of Sikkim" may in its absolute discretion, but without being under any obligation to do so, alter or amend the RFP. "State Bank of Sikkim" reserves the right to reject any or all the expression of interest / proposal/s received in response to this RFP at any stage without assigning any reason whatsoever. The decision of "State Bank of Sikkim" shall be final, conclusive and binding on all the parties.

Request for Proposal (RFP) for Core Banking Solution and Allied Applications for State Bank of Sikkim

SCHEDULE OF THE RFP AND IMPORTANT INFORMATION

The information contained in this bid document or subsequently provided to Bidder/s, in any form by the Bank is meant to be used only for this RFP. All the participants having taken this form in default agree that this tender document is not to be distributed, reproduced or used for any other purpose than selection of a reputed company for "Selection of Core Banking Solution and Allied Applications for State Bank of Sikkim"

The Bids are invited for "Selection of Vendor for Core Banking Solution and Allied Applications for Head Office and all the branches of State Bank of Sikkim.

Bidders are to note that the Primary Bidder participating in the Tender Processes shall be a Core Banking Solution Service Provider (OEM).

Following are the details of the Schedule of the RFP and Important Information:

RFP Reference No	SBS/GTK(HO)/2023/54/542
Date of Issue of RFP Document	23.01.2023
Last Date and Time of Submission of Pre-Bid queries	04.03.2023
RFP Document Fee (Non-Refundable)	Rs. 10,000/- (Online Payment through official website of State Bank of Sikkim, www.statebankofsikkim.com)
Earnest Money Deposit (Refundable)	Rs. 10,00,000/- (Rupees Ten Lakhs Only) EMD in the form of Demand Draft in favour of State Bank of Sikkim., payable at Gangtok. OR With an equivalent amount of Bank Guarantee (BG) issued by any scheduled Bank in India

Request for Proposal (RFP) for Core Banking Solution and Allied Applications for State Bank of Sikkim

	valid for 6 months from the date of opening of the Tender, in lieu of DD towards EMD as per the format given in Annexure 7
Last Date of Submission of Bids	10.03.2023
Date of Technical Bid Opening	13.03.2023
Date of Commercial Bid Opening	06.04.2023
Single Point of Contact for Submission of Bids	Mr. Anil Kumar Pradhan, General Manager (IT) Phone: +91-9434164486 e-mail: anilpradhan@statebankofsikkim.com
Address for Tender Submission	State Bank of Sikkim, Head Office, Gangtok, NH 10, 737101, East Sikkim, India Phone: +913592-202465 e-mail: info@statebankofsikkim.com
Technical Clarifications	Mr. Anil Kumar Pradhan, General Manager (IT) Phone: +91-9434164486 e-mail: anilpradhan@statebankofsikkim.com

Note:

- This Tender document is the property of "State Bank of Sikkim." and is not transferable.
- If a holiday is declared on the date mentioned above, the bid shall be received / Opened on the next working day up to the appointment time / at the same time specified above.

Request for Proposal (RFP) for Core Banking Solution and Allied Applications for State Bank of Sikkim

ELIGIBILITY CRITERIA

The prospective Bidders should fulfill the respective pre-qualifications mentioned below; otherwise their Bids will not be considered valid for the Bid evaluation process and will be summarily rejected. No consortium is allowed to participate in this BID. The Bidder shall be sole participant for all the requirements mentioned in this RFP.

The Bidders should submit all the supporting documents in the Bidder's eligibility proof. In the absence of such documentary evidences, bid will be rejected without any further correspondence.

The Bidder shall fulfill all the Eligibility criteria.

The decision of the Bank shall be final, conclusive and binding on all the parties.

Sr. No.	Eligibility Criteria	Supporting Documents
1.	Bidder should be a registered Company in India and should have global presence for its business for BFSI Organizations.	Certificate of incorporation and other documentary evidences to be Attached.
2.	Bidder should be a reputed BFSI Solution Service Provider Company in the business of providing BFSI Solutions with a minimum of 10 years of experience.	Certificate of incorporation and other documentary evidences to be Attached.
3.	Bidder should have minimum average annual turnover of Rs.20 Crores or above for the past three financial years and must be providing solution specifically for Banking Institutions across India.	Audited financial statements of last three years are to be attached.
4.	Bidder should have made positive net	Audited financial statement of last

Request for Proposal (RFP) for Core Banking Solution and Allied Applications for State Bank of Sikkim

	worth for the past three financial years.	three years. (The relevant documents including Balance Sheet/Profit and Loss Account/Certificate from Statutory Auditors certifying the financials are to be submitted)
5.	Bidder should have all necessary licenses, permissions, consents, no-objections, approvals as required under law for carrying out its business	Self-declaration (by authorized signatory of the bidder).
6.	Bidder should have successfully implemented Core Banking Solution within last 10 years in anyStCB (State Cooperative Banks)/DCC (District Cooperative Banks)/Private/Public Banks in India having at least 100 bank branches.	Proof of PO / Contracts / Customer Credentials has to be submitted.
7.	Bidder should be a CMMi Certified Company	Copy of the relevant certificates or assessment certificate from auditing agency.
8.	The bidder should not have been blacklisted by any Govt. organizations / PSU / PSB / PSE anywhere in the world for breach of any law or violation of any regulatory prescriptions or breach of agreement.	Self-declaration (by authorized signatory of the bidder).
9.	The CBS software must be centralized browser-based application.	Self-declaration (by authorized signatory of the bidder).

Request for Proposal (RFP) for Core Banking Solution and Allied Applications for State Bank of Sikkim

10.	Bidder shall have obtained at least One Purchase Order for Supply, Configure & Implementation of Core Banking Solution in past two years at any of the Banking Organization in India.	Copy of Purchase Orders / Contracts to be submitted
11.	Bidder shall have an experience of establishment of On-premise Data Centre and Data Recovery site for any Bank in India.	Copy of Purchase Orders / Contracts to be submitted.

In addition to above, Bidder shall also have following capabilities but not limited to.

- Capable to deploy the application in Virtualized Environment.
- Capable to provide the required Database Support.
- Should be able to assist in Communication Network Deployments, Bandwidth Requirements

Note:

- The Bidder must comply with all the above-mentioned criteria as specified above and non-compliance of any of the criteria can entail rejection of the offer. However, rejection of offer shall be at Bank's discretion and no claim in this regard shall be accepted by the Bank nor Bank is liable to give any reason thereof of rejection of the offer.
- Photocopies of relevant documents / certificates should be submitted as proof in support of the claims made for each of the above-mentioned criteria and as and when the Bank decides, originals / certified copies should be shown for verification purpose. The Bank reserves the right to verify / evaluate the claims made by the bidder independently.
- Any deliberate misrepresentation will entail rejection of the offer.
- All the annexes are supposed to be on bidder's letter head signed by authorized representative of bidder. Incomplete Technical and Commercial bid shall lead to disqualification from bid. (Refer to Annexure A and B)